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# NASA Policy Directive

**NPD 8720.1B**Effective Date: April 29, 2004  
Expiration Date: March 13, 2008**COMPLIANCE IS MANDATORY**[Printable Format \(PDF\)](#)

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## **Subject: NASA Reliability and Maintainability (R&M) Program Policy (Revalidated 4/28/04)**

**Responsible Office: Office of Safety and Mission Assurance**

### **1. POLICY**

It is NASA policy for all programs and projects to accomplish the following during all phases of development and operations based upon mission requirements and the operational environment:

a. Plan, establish, document, and implement--

- (1) System R&M design and operational performance requirements (qualitative and quantitative) ([Requirement 13014](#)).
  - (2) System maintenance concepts ([Requirement 13032](#)).
  - (3) Requirements and tasks for R&M engineering, analysis, and testing (including hardware, software, firmware, and human elements) ([Requirement 13015](#)).
  - (4) Timely and continuous assessment of the progress toward achieving the R&M requirements, including identification of areas for improvement ([Requirement 13016](#)).
  - (5) Integration of R&M processes, analytical activities, and data with systems engineering, risk management, and other processes, assessments, and analyses including, but not limited to, safety, security, quality, logistics, availability, probabilistic risk assessment, life-cycle cost, configuration management, and maintenance ([Requirement 13033](#)).
  - (6) Reserved.
- b. Reserved.

### **2. APPLICABILITY**

- a. This NPD applies to NASA Headquarters and NASA Centers, including Component Facilities, and to the Jet Propulsion Laboratory to the extent specified in the contract.
- b. This NPD does not apply to facility projects. Implementation of R&M on facilities shall be in accordance with NPD 8831.1, Management of Facilities Maintenance; NPR 8820.2, Facility Project Implementation Handbook; NPR 8831.2, Facilities Maintenance Management; NASA Reliability Centered Maintenance Guide for Facilities and Collateral Equipment; and NASA Reliability Centered Building and Equipment Acceptance Guide.
- c. To the extent practicable, these policies shall apply to existing programs and/or projects.

### **3. AUTHORITY**

42 U.S.C. 2473(c)(1), Section 203(c)(1) of the National Aeronautics and Space Act of 1958, as amended.

### **4. REFERENCES**

- a. [NPD 7500.1](#), Program and Project Logistics Policy.
- b. [NPD 8700.1](#), NASA Policy for Safety and Mission Success.

- c. [NPD 8831.1](#), Management of Facilities Maintenance.
- d. [NPR 7120.5](#), NASA Program and Project Management Processes and Requirements.
- e. [NPR 8000.4](#), Risk Management Procedural Requirements.
- f. [NPR 8820.2](#), Facility Project Implementation Handbook.
- g. [NPR 8831.2](#), Facilities Maintenance Management.
- h. NASA-STD-8729.1, Planning, Developing, and Maintaining an Effective Reliability and Maintainability (R&M) Program. (Note: NASA-STD-8729.1 provides definitions for many of the reliability and maintainability terms used in this NPD.)
- i. NASA Reliability Centered Maintenance Guide for Facilities and Collateral Equipment. URL: <http://www.hq.nasa.gov/office/codej/codejx/rcm-iig.pdf>,
- j. NASA Reliability Centered Building and Equipment Acceptance Guide. URL: <http://www.hq.nasa.gov/office/codej/codejx/commis11.doc>
- k. NASA Lessons Learned Information System (LLIS). URL: <http://llis.gsfc.nasa.gov/>

## 5. RESPONSIBILITY

- a. Reserved
- b. Enterprise Associate Administrators are responsible for sharing R&M data across programs and for using metrics for cost-effective management and evaluation of R&M performance of programs and projects under their cognizance ([Requirement 13005](#)).
- c. Reserved
- d. Program and project managers are responsible for the following:
  - (1) Integrating all R&M activities with the associated design and operation functions and associated program/project safety, quality assurance, risk management (including probabilistic risk assessment), and logistics (including maintenance) activities ([Requirement 13009](#)).
  - (2) Establishing a maintenance concept early in the system development and ensuring that compatibility is sustained among system design, maintenance planning, and logistics support activities ([Requirement 13010](#)).
  - (3) Establishing and maintaining a data collection system that provides a basis for generating the information to evaluate R&M performance throughout the system's life cycle ([Requirement 13011](#)).
  - (4) Identifying the organization(s) that will maintain the R&M data for the lifetime of the system and coordinating with the Center SMA functional manager to ensure that R&M data is available for use as heritage data ([Requirement 13039](#)).
- (5) Reserved
- e. The Center SMA functional manager is responsible for the following:
  - (1) Ensuring that R&M data is available for use as heritage data both to support current programs/projects at other Centers and to establish R&M goals and requirements for follow-on or new programs/projects ([Requirement 13042](#)).
  - (2) Reserved

## 6. DELEGATION OF AUTHORITY

None.

## 7. MEASUREMENTS

None.

## 8. CANCELLATION

NPD 8720.1A, dated March 13, 2003.

## REVALIDATED

April 28, 2004

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**/s/ Sean O'Keefe**  
**Administrator**

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## **ATTACHMENT A: (TEXT)**

None.

## **(URL for Graphic)**

None.

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